



# **Assistive Technology Partnership Board**

## **Report**

**Title:** **Adult Social Care Local Account 2012**

**Date:**

**Author:** David Bone, Carers Bucks

**Contact officer:**

## **Adult Social Care Local Account 2012**

**Tell us what matters to you and the people you care for**

### **Reporting on our Performance:**

The government has asked all councils who provide Adult Social Care services, to publish an annual **Local Account**.

The Local Account is a short report for service users, carers and residents to understand and decide for themselves how well their council does in meeting the needs of people who need information, advice and support from Adult Social Care.

**We are interested in your views regardless of whether or not you are involved in social care in any way. However to make sure we have views from a wide range of people, it would be helpful for us to know if you, or a close relative, receive social care. (Delete as appropriate)**

We aim to publish the first Local Account in June 2012 **and want you to tell us:**

**What information should be included or what questions would you want to see answered about Adult Social Care, in order for you to decide how the Council is performing?** Your response can be as short, or as detailed as you wish, and please continue over the page if needed:

With an ever increasing focus to enable vulnerable service users to remain in their homes safely and retain their independence for longer, Assistive Technology (Telecare and Telehealth) programme operated by Buckinghamshire County Council and NHS Buckinghamshire has been and continues to be a resounding success.

The technology has multiple care applications. For example, it allows many different types of sensors to connect to a control centre via a telephone line to summon help in case of an emergency. This has helped to reduce hospital admissions, reduce ambulance callouts and improve the health and wellbeing of service users.

It has also led to creation of innovative services such as Red Cross Community Response who lift people that have fallen, are unhurt, but unable to get up, instead of calling Paramedics. There is also a service that enables carers to be able to locate people with dementia quickly, who are able to walk independently but have become lost.

Buckinghamshire residents who have used the service have commented how empowered and more safe they feel. Carers have commented how the technology has taken a tremendous amount of pressure from them and given them peace of mind.

Suggest one case study could be added.

Assistive Technology Partnership Board – March 2012

**Please send your response, by 15 March 2012, to:**

Email: [asccomms@buckscc.gov.uk](mailto:asccomms@buckscc.gov.uk), with the subject line Local Account  
Or

Post: Local Account,  
Adults & Family Wellbeing,  
11<sup>th</sup> Floor, County Hall,  
FREEPOST RRBS-EBKU-LJXR,  
AYLESBURY HP20 1YU.

